

# POLICY

### SUBJECT: LONG BLOCK CORE CHARGE AND ACCEPTANCE POLICY

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A core charge is a refundable deposit for the value of a re-buildable part. On many Fleece Performance Engineering products, we need to charge a core charge at the time of the sale. Items such as turbochargers, cylinder heads, and long blocks are all subject to a core charge.

All cores must be returned to Fleece Performance Engineering within 30 days of receipt and have a CORE RETURN FORM properly completed and accompanying the core. **The customer is responsible for all return shipping charges** unless otherwise indicated separately. Ship all cores to the address listed below.

Upon the receipt of a core, Fleece Performance will determine the condition of the core and refund all, part, or none of the core based on the condition. Any damages or excessive wear may result in a deduction of the core refund.

To receive a **full** core credit the core **must be re-buildable** and of the same make and model year of the product that was purchased. You **must also fully complete** the core return sheet included with your product. If you have any questions regarding our core charge policy or need assistance in scheduling a freight pickup of the core, please call our office at 317-286-3573 or email us at <u>cores@fleeceperformance.com</u>, or visit <u>FleecePerformance.com/Resources</u> for additional copies of all required paperwork.

#### **RETURN ALL CORES WITHIN 30 DAYS OF RECEIPT TO:**

Fleece Performance Engineering, Inc. Core Returns 2400 Commerce Way Pittsboro, IN 46167

#### PROCESSING OF CORES REQUIRES 14 TO 21 DAYS TO RECEIVE YOUR CORE REFUND OR CREDIT

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## CORE ACCEPTANCE POLICY

MODEL	FULL CREDIT CRITERIA	PARTIAL CREDIT CRITERIA	NO CREDIT
Cummins 5.9L & 6.7L long blocks FPE-CUMM-59E-LB FPE-CUMM-59E-LB- HD FPE-CUMM-59L-LB FPE-CUMM-59L-LB-HD FPE-CUMM-67E-LB HD FPE-CUMM-67L-LB-HD FPE-CUMM-67L-LB-HD	<ul> <li>Like for Like</li> <li>No visible external damage</li> <li>No fire damage</li> <li>No cracks in the cylinder head or engine block</li> <li>All components present including valvetrain, crankshaft, camshaft, and front gear housing.</li> <li>Core delivered in original Fleece crate</li> </ul>	<ul> <li>Block - Excessive scoring beyond 0.020" depth (25% deduction)</li> <li>Missing or unusable crankshaft (50% deduction)</li> <li>Missing or unusable camshaft (10% deduction)</li> <li>Missing, damaged, or unusable cylinder head (20% deduction)</li> <li>Missing valves (5% deduction)</li> <li>5.9L provided as core for 6.7L (25% deduction)</li> <li>Missing original Fleece crate or packaging (25% deduction)</li> <li>Any cracking between the valve seats and injector bores (20% deduction)</li> <li>Excessive cracking between the valve seats only (20% deduction)</li> <li>Front cover and gear housing damage (10% deduction)</li> </ul>	<ul> <li>Fire damage</li> <li>Catastrophic engine failure including but not limited to failed connecting rods, or windowed block.</li> </ul>